

ABSTRACT

A dynamic paging system and method, especially adapted for use in a computer telephony system wherein the dynamic paging system includes a condition monitor adapted to monitor conditions of a computer telephony system and, upon the occurrence of one or more pre-defined conditions, to trigger the placement of a pager telephone call by a pager telephone call processor that generates and sends a pager telephone call . The system also includes a pager graphical user interface (P-GUI), which is configured to facilitate the changing or modification of a pager telephone number to be dialed by a person with little or no computer programming expertise.